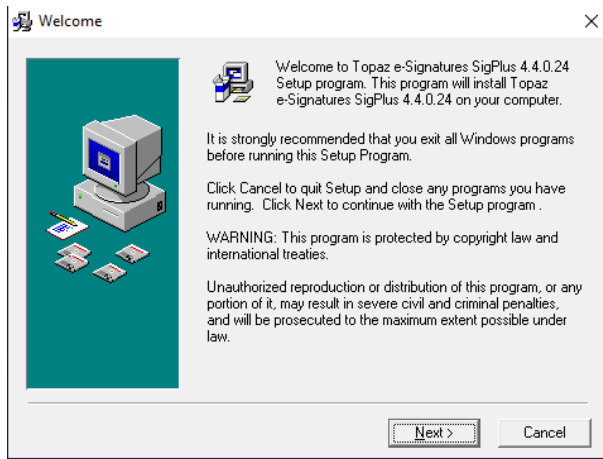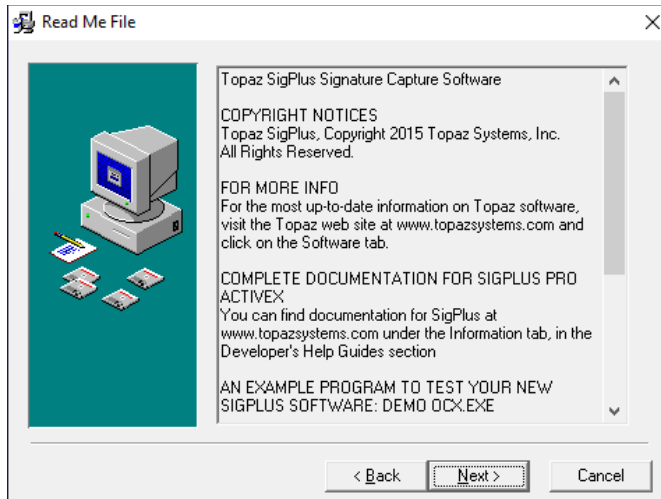# Signature Pad Setup
Topaz Signature Gem LCD

This document details the setup of the Model T-LBK755SE-BHSB-R Topaz Signature Gem LCD for AIM v12. The SigPlus software is required from https://www.sigpluspro.com/. Install the SigPlus software on the computer with the Signature Pad attached.   All software downloads for the signature pad can be found on https://www.topazsystems.com.

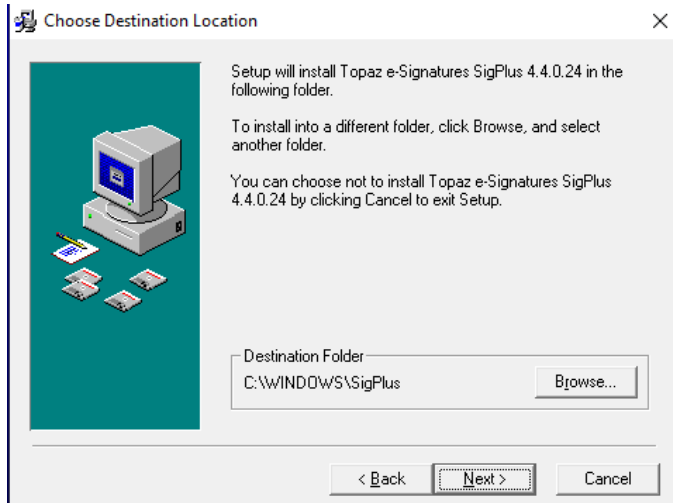## Installing the SigPlus Sofware

1. On sigpluspro.com website make sure to select the correct T-L Model Number. Then click the link to **Download SigPlus**.
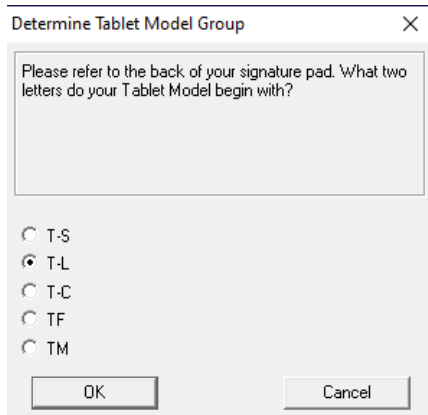2. Once the SigPlus software is downloaded it will startup the Installer. Click **Next** on the installer.
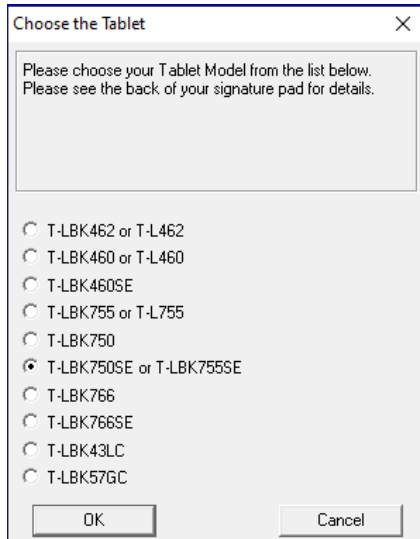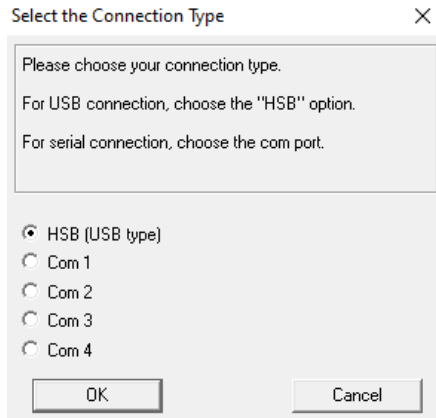

3. Click **Next**

4. Click **Next**
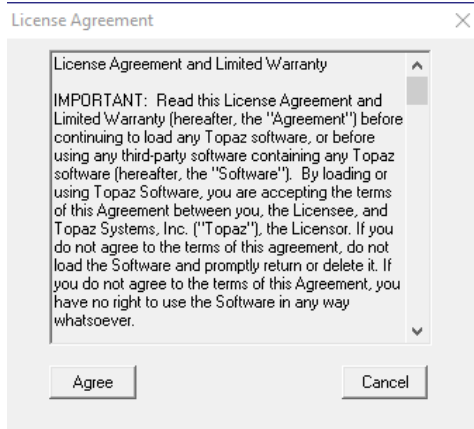
5. Select **T-L** and then click **OK**

6. Select **T-LBK755SE** and then click **OK**

7. Select **HSB (USB Type)** and click **OK**
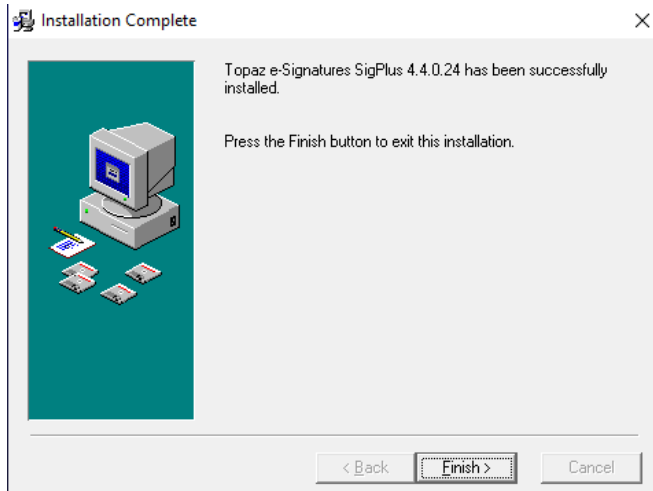
Select the Connection Type ✕

Please choose your connection type.

For USB connection, choose the "HSB" option.

For serial connection, choose the com port.

- ⦿ HSB (USB type)
- ○ Com 1
- ○ Com 2
- ○ Com 3
- ○ Com 4

[OK]   [Cancel]

8. Click **Agree**

License Agreement ✕

License Agreement and Limited Warranty

IMPORTANT: Read this License Agreement and
Limited Warranty (hereafter, the "Agreement") before
continuing to load any Topaz software, or before
using any third-party software containing any Topaz
software (hereafter, the "Software"). By loading or
using Topaz Software, you are accepting the terms
of this Agreement between you, the Licensee, and
Topaz Systems, Inc. ("Topaz"), the Licensor. If you
do not agree to the terms of this agreement, do not
load the Software and promptly return or delete it. If
you do not agree to the terms of this Agreement, you
have no right to use the Software in any way
whatsoever.

[Agree]   [Cancel]

9. Select **No** and click **OK**

Demo Ocx.exe ✕

Would you like a shortcut to Demo Ocx.exe, the Topaz
e-signature demonstration and test program, placed on
your desktop?

- ○ Yes
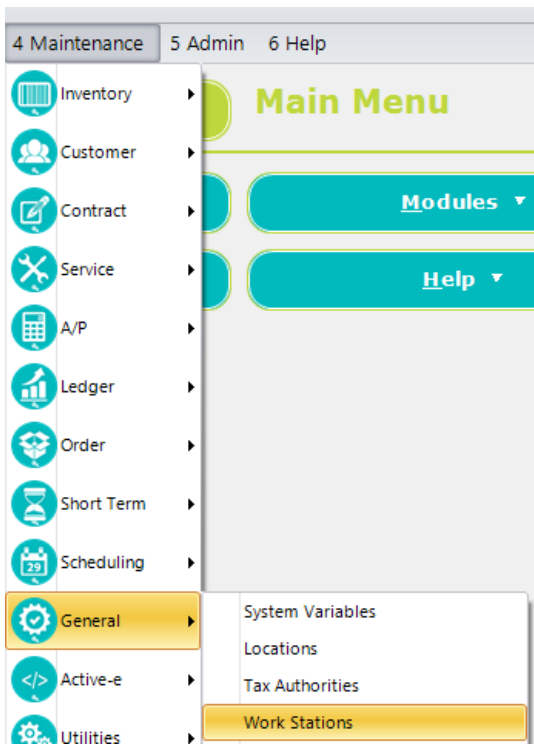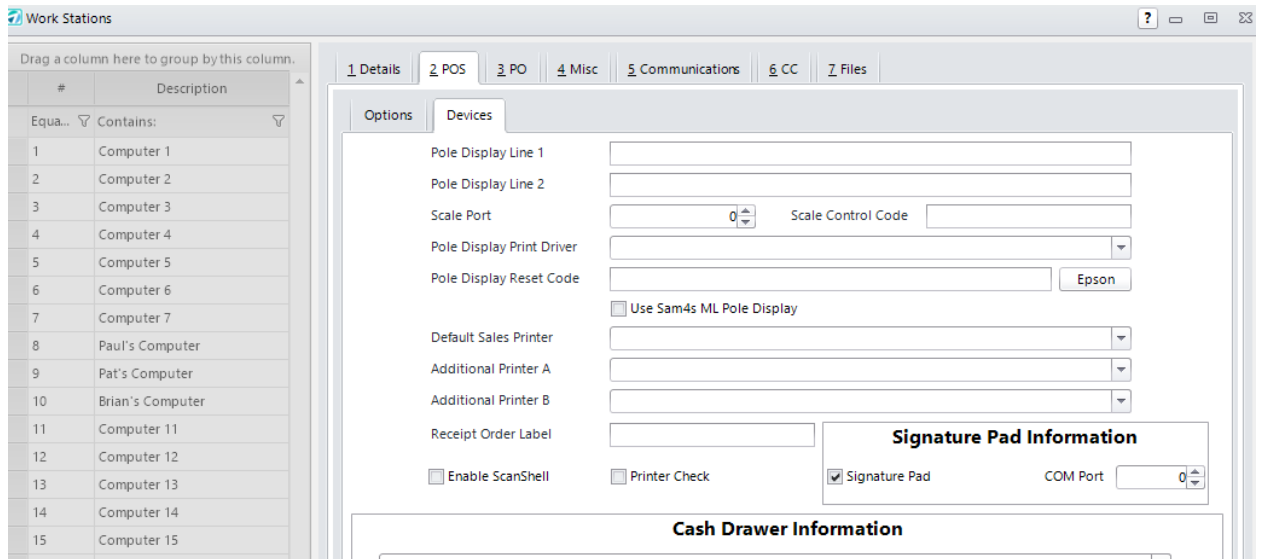- ⦿ No

[OK]   [Cancel]

10. Click **Finish**

AIM Signature Activation

1. **Ac**cess Work Stations under **Maintenance > General > Work Stations**
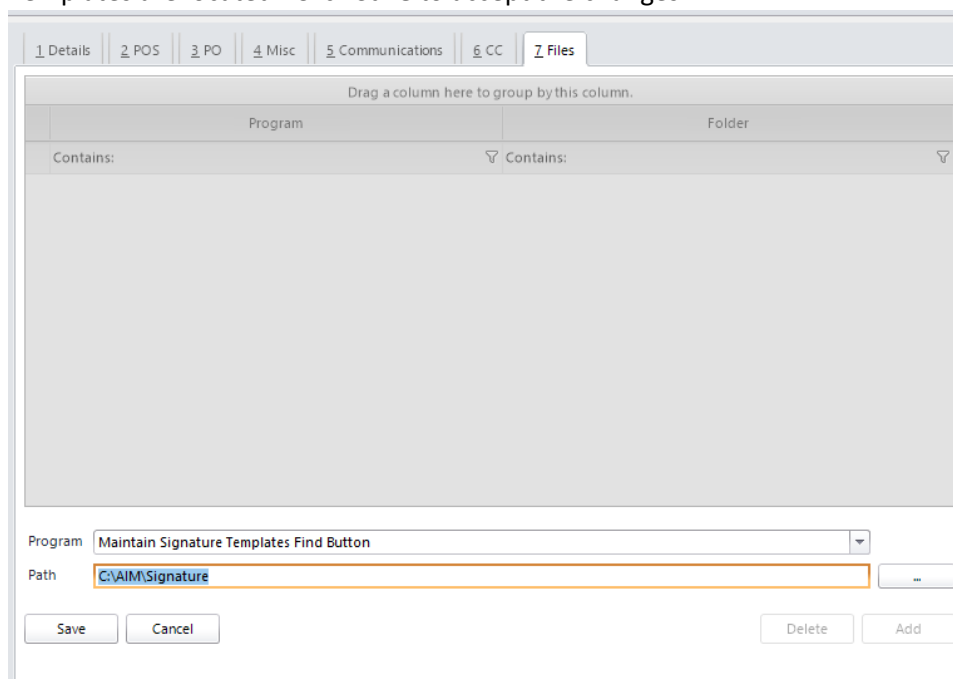

2. Click the **POS** tab and then click the **Devices** sub-tab. Select the **Signature Pad** check box.
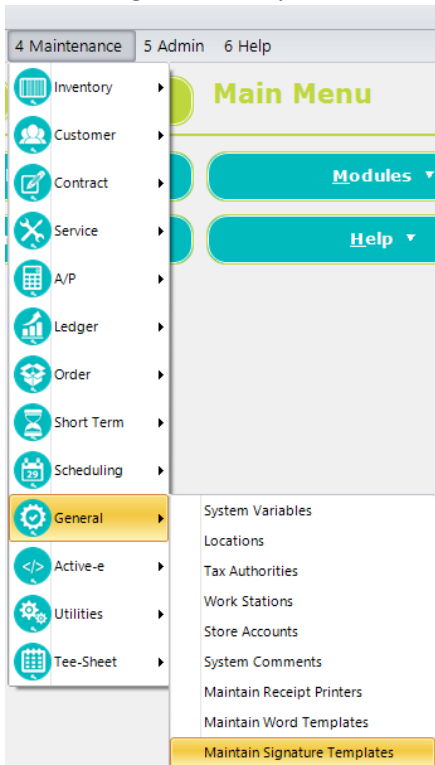
Creating Signature Templates

Signature templates are prompts for the customer that show on the signature pad. AIM supports the usage of signatures for approvals, proposals, delayed delivery, layaway, consignment entry, contracts (long term), reservations, short term rentals, and sales invoices.

1. Setup the document type where the prompt for signature will be triggered.
   Click the **Files** tab and then click the **Program** drop down to select **Maintain Signature Templates Find Button**. Click the … button to select a location where the Signature Word Templates are located. Click **Save** to accept the changes.

2. Create a signature template under **Maintenance > General > Maintain Signature Templates**.

3. Click **Add** to create a new document prompt.

- **Text Line 1 and Text Line 2**
  Enter text to display to the customer on the signature pad.
- **Signature Panel Image** *

Select the image that will display on the signature pad in the signature area.
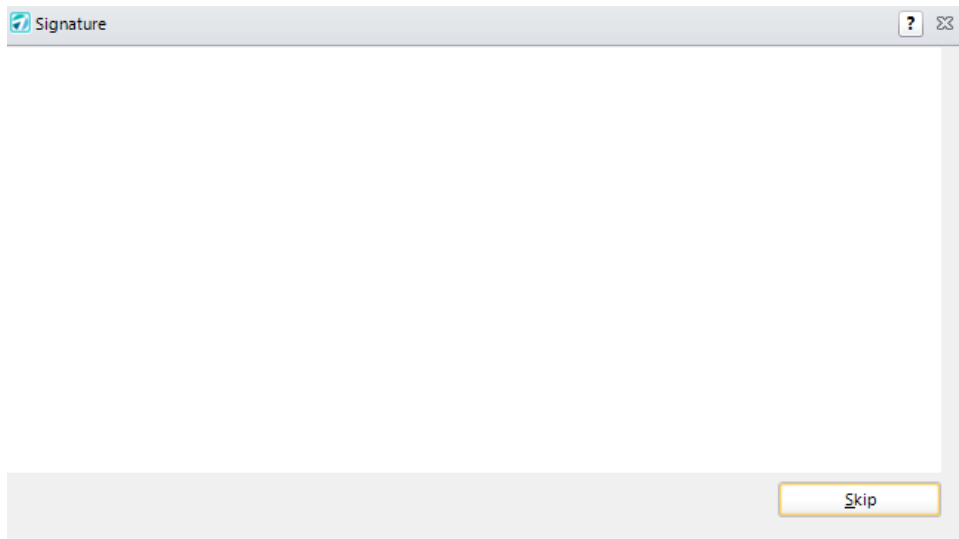
- **OK Image and Clear Image ***

  Select the images that will display on the signature pad for the OK button and the Clear button.

- **OK Clicked Image and Clear Clicked Image ***

  Select the images that will display on the signature pad for the OK button and the Clear button after the customer clicks them.

- **Auto Generated Code**

  Select an option to indicate when the signature capture will be initiated.

4) Click Save.

*Tri-Tech has included default images in the AIM/templates folder. These images will be overwritten every update; if you modify the images, copy and rename them before setting up your templates.

Capturing the Signature

The signature window will come up after completing transactions when triggered.

The signature pad will light up and ask for the signature at this point. Once the customer clicks OK on the pad then the sale will continue with the tender payment screen and the signature will print on the receipt.

Template Information for proposals:

If you setup a signature template for proposals you can have the signature print on the word document template (mail merge) and on the proposal receipt. This is accomplished by inserting a picture into your proposal template and changing the contents of the alt text to <<ALL_SIGNATURE>>. If a signature was captured for a proposal, the signature image will replace the image in your template.
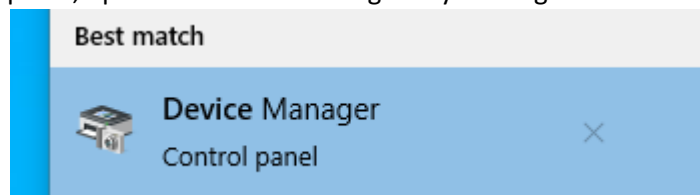
Remote Desktop Setup

The Topaz HSB-to-COM driver allows a Topaz HSB signature pad (HID USB) to operate through a virtual COM port interface on a Windows PC. With the HSB-to-COM driver, pad users can also forward the virtual COM port (via the standard remote COM port forwarding techniques) in remote operating environments such as Remote Desktop (Terminal Server).

Local Client Setup
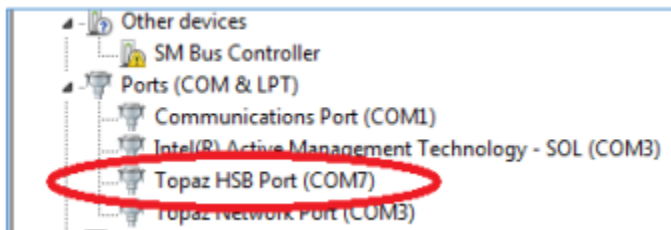
1.Download the HSB-to-COM driver:

www.topazsystems.com/Software/download/hsbtocom.exe

2. Run the installer. Click **Next** though the Installation Wizard.
3. When installation is complete, click **Finished** to close the dialog.

4. On the local computer, open the "Device Manager" by clicking on **Start** and then type
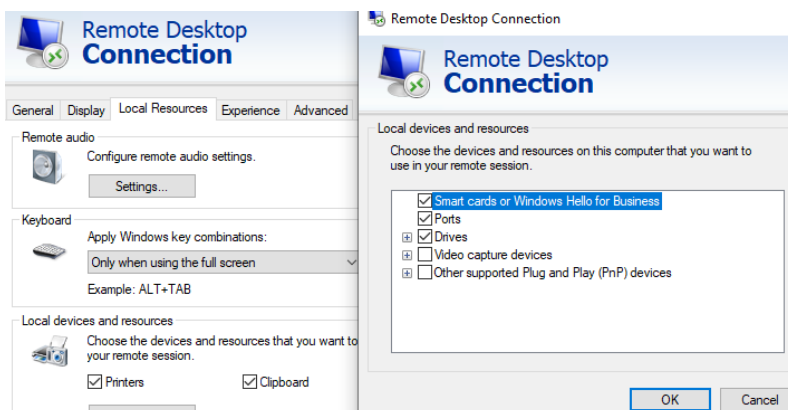
Device Manager.

5. Under **Ports**, confirm that the Topaz HSB Port is listed.

Note: The Topaz HSB Port is only listed if the signature pad is connected to the computer.
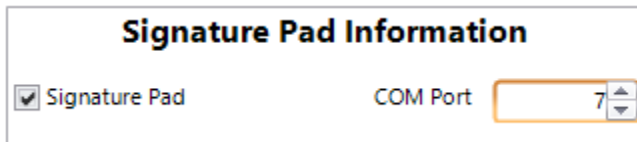
Com Port Redirection

Enable **Ports** on the Remote Desktop Connection by clicking **More** on the **Local Resources** tab.

AIM Setup Over Remote Desktop

Setup for the signature pad in AIM over Remote Desktop is exactly the same as a local setup except for the **Signature Pad Information**.

1. The Signature Pad Information in found under **Maintenance > General > Work Stations > POS > Devices**.   Enter the **COM Port** found in the Device Manager.

2. Click **Save**