EdgeLink Cloud (Edge HostPay and HPF) and Terminal Services/Remote Desktop

Hardware:

EdgeLink cloud supports Terminal Services/Remote Desktop utilizing the following hardware:

- Ingenico iSC 250 (P2PE, EMV Capable, Signature Capture)
- Ingenico iPP 320 (P2PE, EMV Capable)

In order to utilize these devices in a terminal services/remote desktop environment, serial pass through must be enabled on the server, or some form of COM port redirection must be facilitated (If not using the built in serial pass through of Windows RDP, then third party software may need to be used).

Client Setup:

Drivers for the specified hardware will need to be installed on the local machine. Make note of the COM Port that is assigned to the device.

The remote desktop connection will need to be set to allow COM ports to be used in the remote session. From the RDP connection settings menu, go to **Local Resources -> Local Devices and resources -> More.** Then ensure that Ports is checked.

Server Setup:

The RCM software needs to be installed on the server. This should be done in **Install Mode**.

Once it has been installed, then the RCM will need to be configured inside the RDP session. Once logged into the session, right click the RCM in the system tray, then select 'device configure'. Select the device you are using, and set the COM port it was assigned on the local machine, then test, this should allow the device to communicate.