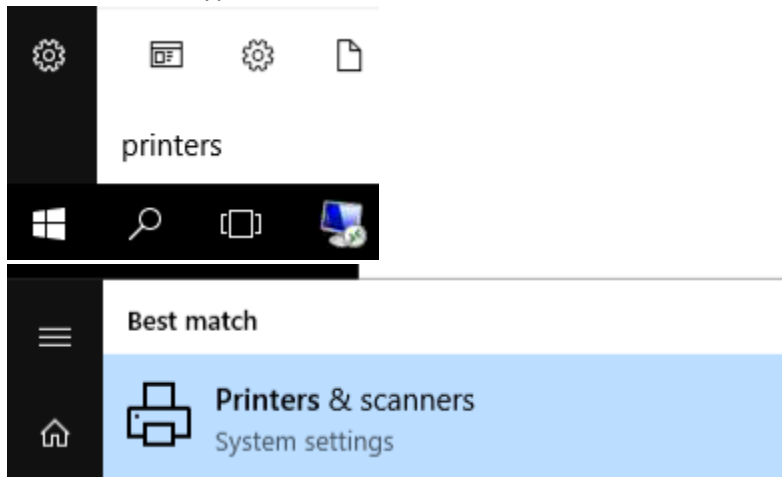


HK718 Pole Display

Pole Display Print Driver Install

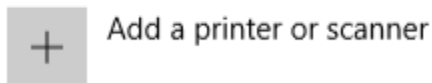
Note: The pole display should be showing *****VFP Display***** before starting this process. If the display is blank then first try to reboot the computer. If the display is still blank then make sure it is connected to com port 3 on the computer. See below for a diagram.

1. Click **Start** and type **Printers** and then select **Printers & scanners**.



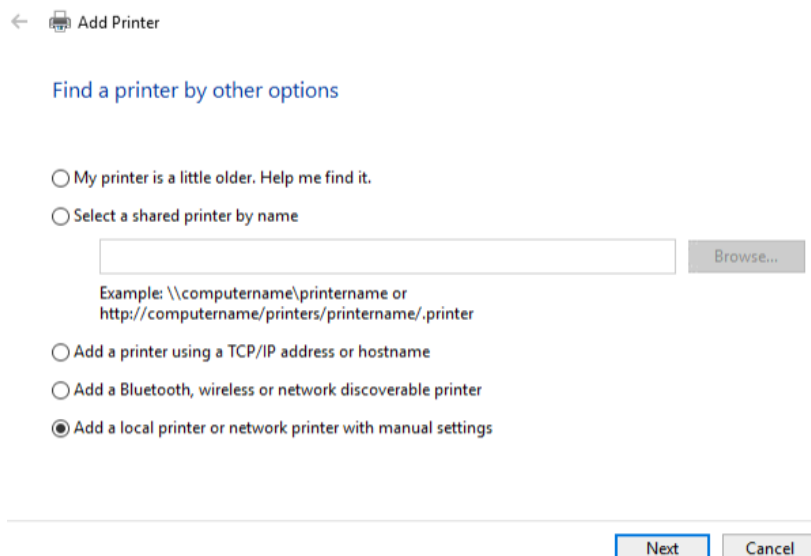
2. Select **Add a printer or scanner** and then select **The printer that I want isn't listed**.

Add printers & scanners



[The printer that I want isn't listed](#)

3. Pick **Add a local printer or network printer with manual settings** and then click **Next**.



4. From the drop down select **COM3:(Serial Port)** and then click **Next**

✕

← Add Printer

Choose a printer port

A printer port is a type of connection that allows your computer to exchange information with a printer.

Use an existing port:


Create a new port:
Type of port:

5. In the Manufacturer box select **Generic** in the Printer box select **Generic / Text Only** and then click **Next**.


✕

← Add Printer

Install the printer driver

 Choose your printer from the list. Click Windows Update to see more models.
To install the driver from an installation CD, click Have Disk.

Manufacturer	Printers
Fuji Xerox	Generic / Text Only
Generic	Generic Color XPS Class Driver (A)
Gestetner	Generic IBM Graphics 9pin
HP	Generic IBM Graphics 9pin wide
InfoPrint	Generic Mono XPS Class Driver (A)

 This driver is digitally signed. [Tell me why driver signing is important](#)

6. Give the pole display a name and then click **Next**.

← Add Printer ×

Type a printer name

Printer name:

This printer will be installed with the Generic / Text Only driver.

7. On Printer Sharing click **Next**.

← Add Printer ×

Printer Sharing

If you want to share this printer, you must provide a share name. You can use the suggested name or type a new one. The share name will be visible to other network users.

Do not share this printer

Share this printer so that others on your network can find and use it

Share name:

Location:

Comment:

8. You've successfully added the pole display click **Finish**.

← Add Printer ×

You've successfully added Pole Display HK718

Set as the default printer

To check if your printer is working properly, or to see troubleshooting information for the printer, print a test page.


AIM Setup



1. Open AIM
2. Go to **Maintenance > General > Work Stations > POS > Devices**

A screenshot of the AIM software interface. At the top, there is a navigation bar with tabs: 1 Details, 2 POS, 3 PO, 4 Misc, 5 Communications, 6 CC, and 7 Files. Below this is a sub-menu with 'Options' and 'Devices' tabs. The 'Devices' tab is active, showing a configuration form for a pole display. The form includes:

- Pole Display Line 1: A text input field containing 'Thank you for'.
- Pole Display Line 2: A text input field containing 'Shopping!'.
- Scale Port: A numeric input field with '0' and up/down arrows.
- Scale Control Code: An empty text input field.
- Pole Display Print Driver: A dropdown menu showing 'Pole Display HK718'.
- Pole Display Reset Code: A text input field containing 'chr(27) + chr(64)', with an 'Epson' button to its right.
- Use Sam4s ML Pole Display: An unchecked checkbox.

3. **Pole Display Line 1 and/or Line 2:** Enter a message to display to your customers.
4. **Pole Display Print Driver:** If you installed the pole display using a driver that installed the pole display as a printer. 
5. **Pole Display Reset Code:** Click the Epson button. This is used for resetting the pole display after each transaction. This can help with pole displays text where it becomes scrambled during the day due to timing.
6. **Use Sam4s ML Pole Display:** This is normally un-checked. Only needed if you purchased the Sam4s ML Pole Display

Additional Settings

There are variables under **Maintenance > General > System Variables** that change the way the pole display functions.

PoleDisplayChangeDueInterval: This variable controls the amount of time the change due will display on the pole display before it resets. Enter time in seconds. If 0 is entered, change due will be displayed until a new transaction is started. Default is 10

PoleDisplayTotalInterval: This variable controls the amount of time an item will display on the pole display before the total is displayed instead. Enter time in seconds. If 0 is entered, the total will not be automatically displayed. The Default is 5

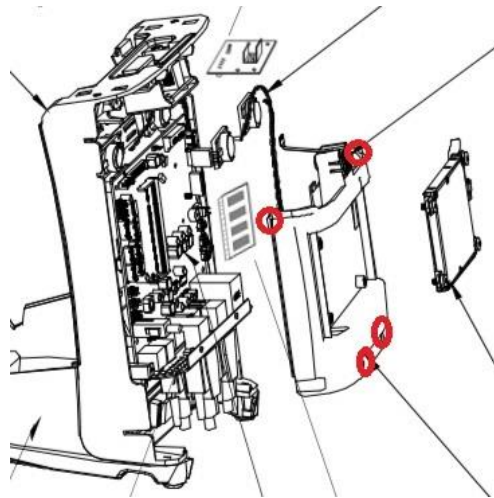
Troubleshooting

The display is blank when starting the computer.

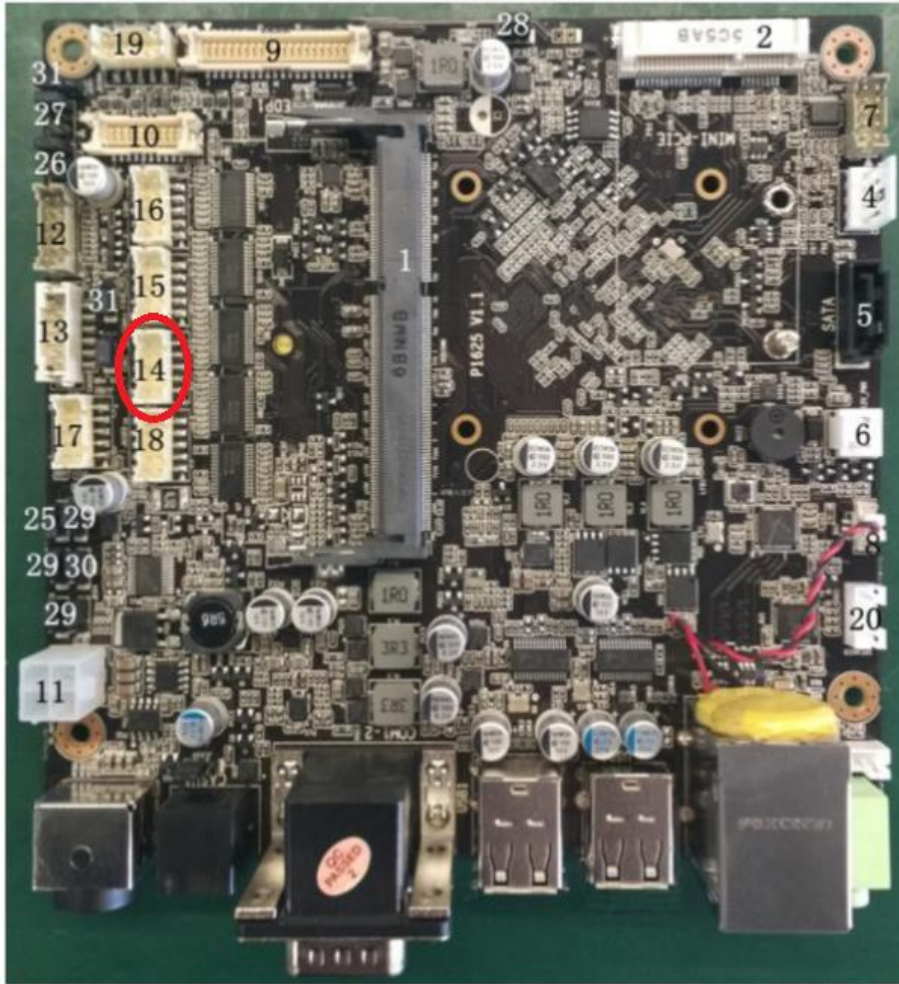
- 1) Reboot the computer.
- 2) If the display is still blank then check the connections to the computer. Follow the steps below to check the connections.



- a. Remove two screws under the monitor and two screws under the bottom removable plate.



- b. Remove the four screws on the hard drive holder. Also remove the black tape on the hard drive cables.



c. Check that the pole display is connected to number 14 in the diagram above.