

User Manual

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Updated/Complete: 2/13/2025

FrameVue Visualization

FrameVue is the interactive visual aid application for your custom framing business. As quickly as you can pull corner samples from your sample displays, you can create a complete digitally framed version of the customer's art and photos with any of the following tools: FrameVue App, Photo Library, Web Cam or IP Cam. You bring the design expertise. FrameVue helps you communicate your ideas quickly and elegantly to your customer.

FrameVue App

The FrameVue App provides a camera interface to submit photos, artwork or moulding images to LSS Cloud. It enables you or your customer to send photos from a device to your LSS Cloud program for custom framing using visualization. The app is free and is available in the Google Play or Apple App stores.

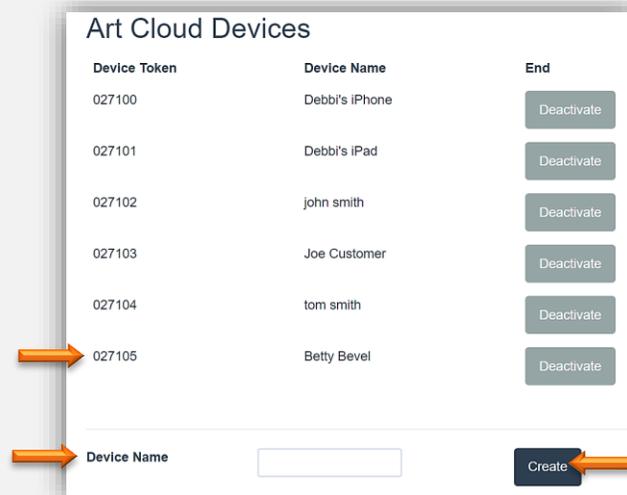
LSS Cloud



Create a token number to link the device's FrameVue App to your LSS Cloud program.

1. Touch/Click the **FrameVue Devices** button on the LSS Cloud main menu to create a Token # for the app.
2. Type in the **Device Name**. Demo Example: **Betty Bevel**
3. Touch/Click the **Create** button.
4. **Token #** will appear in the list to the left of the device name. The customer will need the token number when they open the FrameVue App. Demo Example: *Betty Bevel's token number is 027105.*

Note: Use the same above instructions to register and create a token for your device, so you can take photos of artwork or your store's moulding.



Device Token	Device Name	End
027100	Debbi's iPhone	Deactivate
027101	Debbi's iPad	Deactivate
027102	john smith	Deactivate
027103	Joe Customer	Deactivate
027104	tom smith	Deactivate
027105	Betty Bevel	Deactivate

Device Name

Create FrameVue App Token

FrameVue App



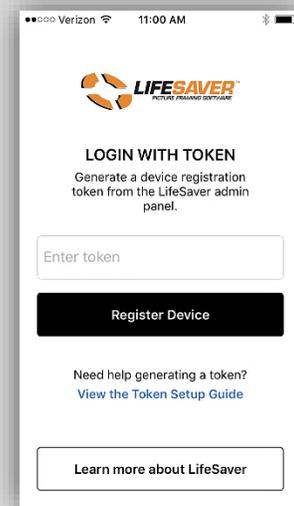
Install

Instructions are the same for both the store owner/employee and customer.

Note: The FrameVue App appearance and options will vary depending on device type and operating system. The App Images below are using an Apple device.

1. Instruct the customer to **Search, Install and Open** the **FrameVue App** in the Google Play or Apple App Store.

Note: The FrameVue App needs access to your camera/photos/media/files.



2. Give the customer the Token # you created. Instruct them to type the **Token #** in the **Token Field** in the FrameVue App and touch **Register Device**. They are now linked to your LSS Cloud program.

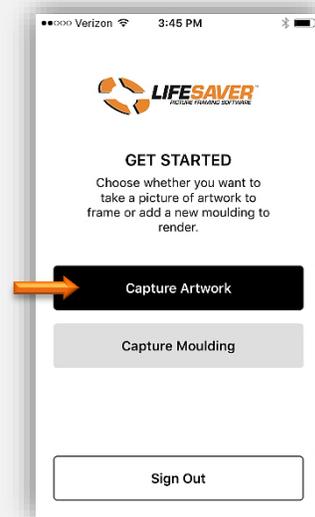


Application – Get Started

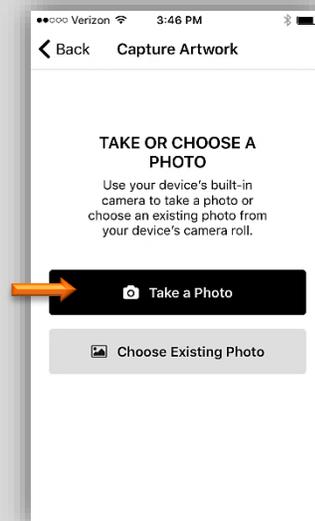
Choose whether you want to take a picture, select existing artwork from your camera roll or add a new moulding to render.

Capture Artwork – Take Photo

1. Select **Capture Artwork** button.



2. **Take or Choose a Photo.** Use your device's built-in camera to take a photo or select an existing photo from your device's camera roll/photo library. Select **Take a Photo** button.



3. **Take Photo.**

Demo Example App Images: Took a photo of canvas artwork hanging on wall.



4. The photo will display.

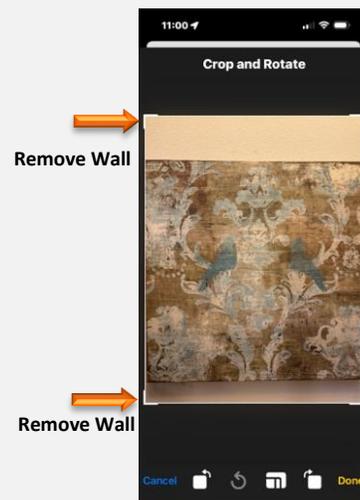
- a. Select **Use Photo** if image is satisfactory.
- b. If needed touch **Retake** to take the photo again.



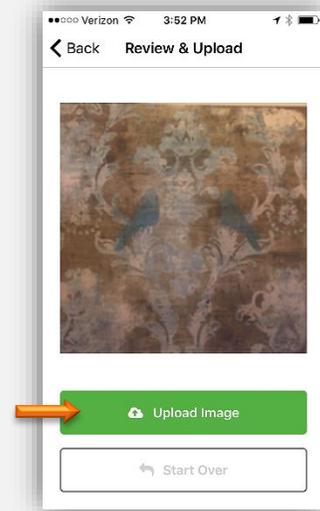
5. **Crop and Rotate.** Use the device's provided **Edit** options to change photo if needed.

- a. Rotate image left or right. Select  or .
- b. Crop Image: Touch and Drag the photo's outer frame lines or touch the crop button .
- c. Undo. Select .
- d. Select **Cancel** to retake photo or **Done** to upload photo.

Note: Edit options can vary from device to device.



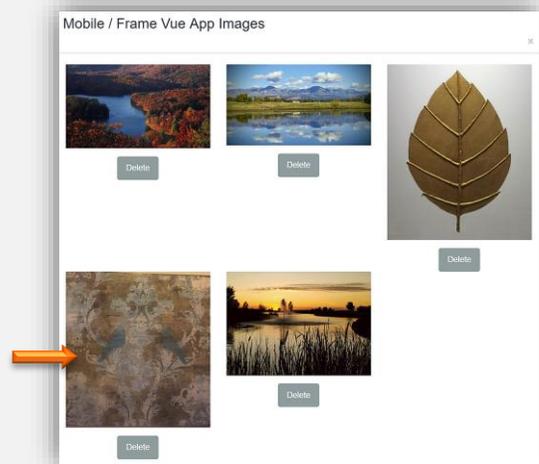
6. Select **Upload Image** to save.
7. If needed, select the **Start Over** to return to the Get Started screen.



8. **Message:** Your image has been uploaded. You can now access the image in the LifeSaver Cloud.
9. Select **Return to Home Screen** button.

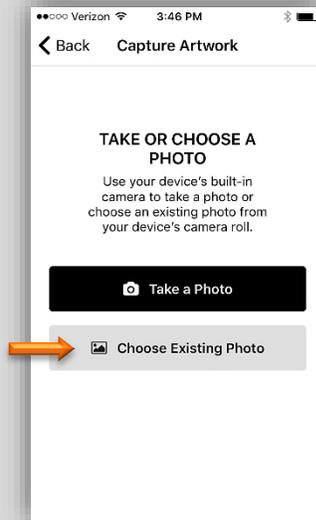


10. The image is accessible in the **Write Order** screen under the **Upload Image – FrameVue App** buttons.



Capture Art Work – Choose Existing Photo

1. **Open** LifeSaver FrameVue App
2. Select **Capture Artwork** button.
3. Select **Choose Existing Photo** button.
4. Select Photo/Image

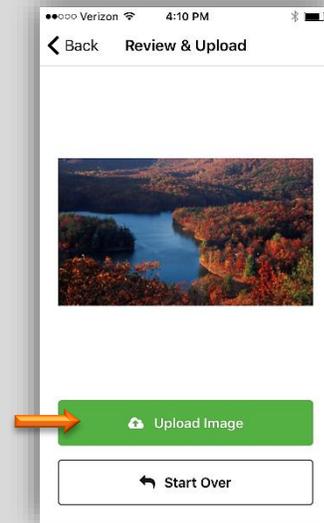


5. The Photo will display on the Crop and Rotate screen.
6. Use the device's provided **Edit** options to change photo if needed.
 - a. Rotate image left or right. Select  or 
 - b. Crop Image: Touch and Drag the photo's outer frame lines or touch the crop button .
 - c. Undo. Select .
 - d. Select **Cancel** to retake photo or **Done** to upload photo.

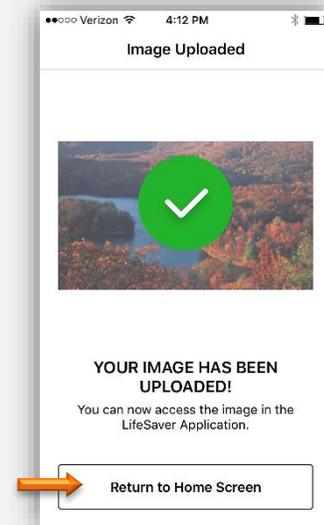
Note: Edit options can vary from device to device.



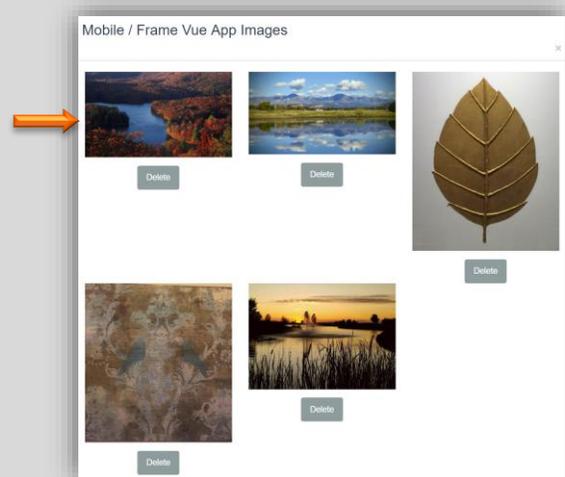
7. **Review and Upload.** Select **Upload Image** if the photo is satisfactory. If needed select **Start Over** to return to the Get Started screen.



8. Your Image Has Been Uploaded. You can now access the image in the LifeSaver Cloud.
9. Select **Return** to Home Screen.



10. The image is accessible in the **Write Order** screen under the **Upload Image – FrameVue App** buttons.

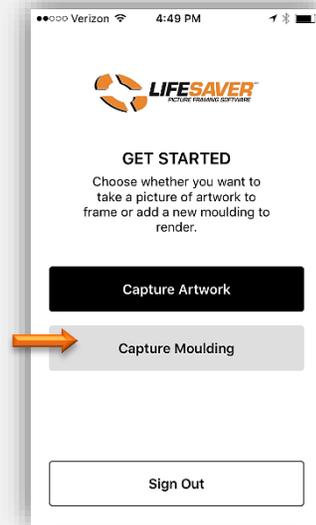


Capture Moulding – Add a Moulding Image to Render

Add a moulding image to your FrameVue moulding library by simply taking a picture.

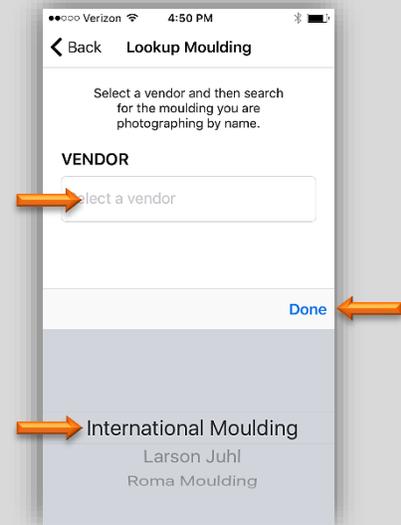
Note: Currently there are Larson Juhl, International Moulding, Roma, Décor, Superior, Studio, Fotiou, Bella, Michelangelo and Omega moulding images in the FrameVue moulding inventory.

1. Select **Capture Moulding**.



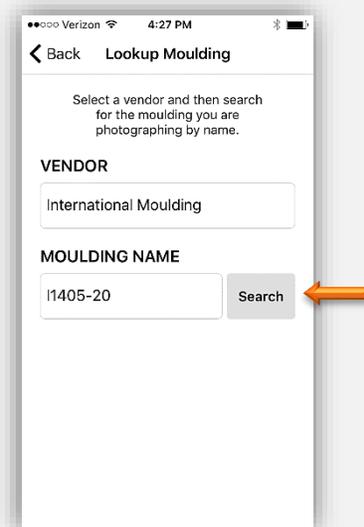
2. Select a Vendor.

- a. Select **Vendor Field** to display the vendor list.
- b. Select **Moulding Vendor**. Demo Example: **International Moulding**
- c. Select **Done**.



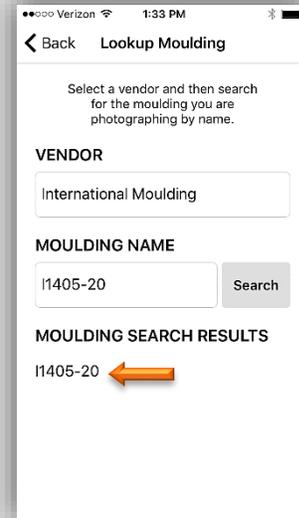
3. Search for the moulding you are photographing by item number.

- a. Type the **Moulding's Item Code** in the Moulding Name field. Demo Example: **11405-20**
- b. Select **Search**.



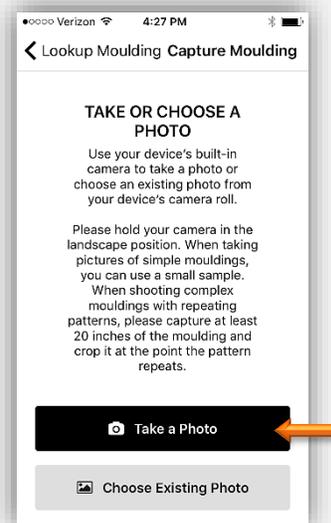
- c. Select the moulding item code in the Moulding Search Results list.

Note: If the search does not yield any results, ensure you typed the correct item code and that the item code is valid.

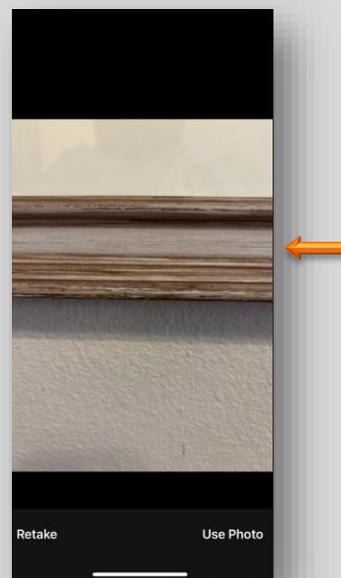


4. **Take or Choose Photo:** Use your device's built-in camera to take a photo from your devices camera roll or photo library.

- a. Please hold your camera in the landscape position. When taking the pictures of simple mouldings, you can use a small sample.
- b. When shooting complex mouldings with repeated patterns, please capture at least 20 inches of the moulding and crop it at the point the pattern repeats.
- c. Select **Take Photo**.



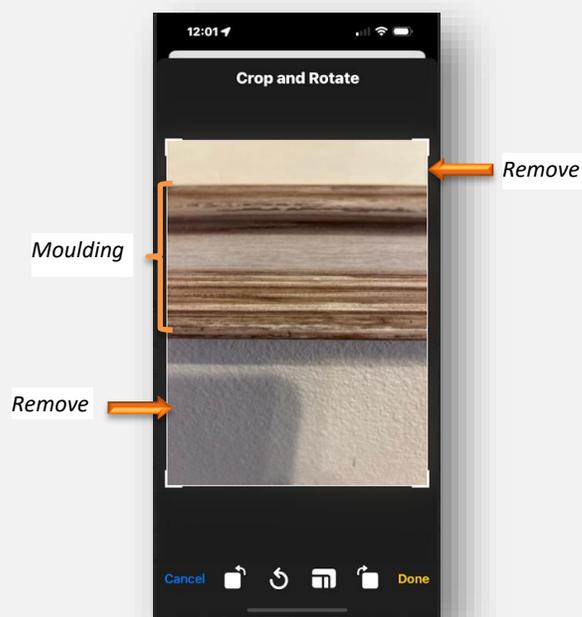
5. Select **Use Photo** if satisfactory. Select **Retake** if not.



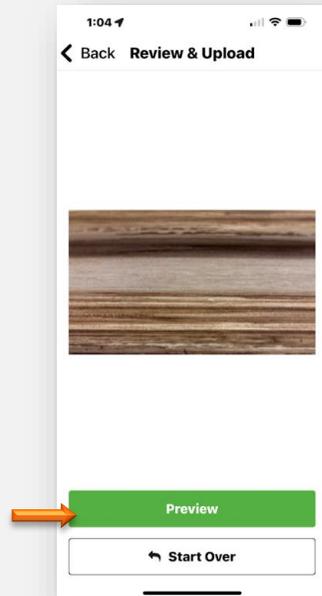
6. **Crop and Rotate.** Touch and Drag crop lines to include just the moulding image.

- Rotate image left or right. Select  or 
- Crop Image: Touch and Drag the photo's outer frame lines or touch the crop button .
- Undo. Select .
- Select **Cancel** to retake photo or **Done** to upload photo.

Note: Edit options can vary from device to device.



7. **Review and Upload.** If image is satisfactory, select **Preview**. If not select **Start Over**.

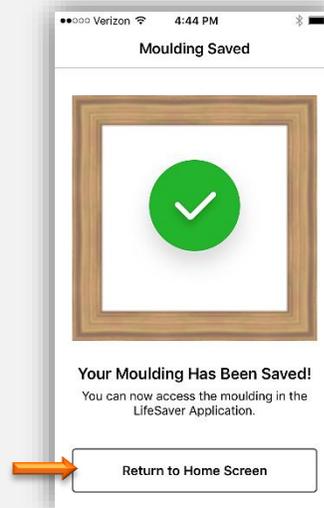


8. **Review Moulding.** If the moulding rendering is satisfactory, select **Accept Moulding Image**. If not, select **Start Over**.

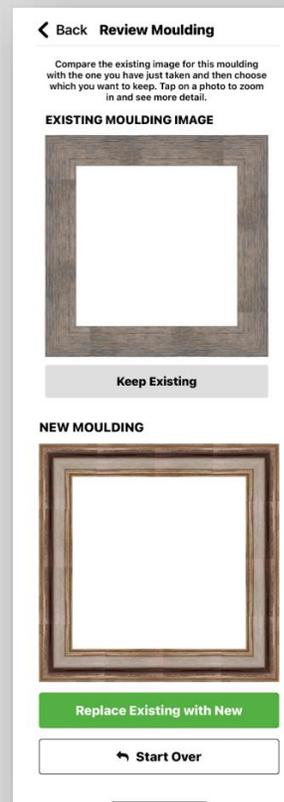


9. **Moulding Saved.** Your Moulding Has Now Been Saved! You can now access the moulding in the LifeSaver application.

a. Select **Return to Home Screen.**



10. If the moulding has already been rendered in LSS Cloud, it will display the original image and your image. **Select Replace Existing with New,** if you think your image is more accurate. If not, select **Start Over.**



- The moulding will display when the item code is entered into the workorder. *Demo Example: Moulding I1405-20.*

The screenshot shows a workorder entry interface. At the top, there are fields for 'Description' (Moulding Image Example), 'Art Condition', 'Art Type', and 'Due Date' (2/22/2018). The 'Image Size' section has 'Height' set to 18 and 'Width' set to 20, with a 'Finished Size' of 18 X 20. The 'Mouldings' section shows a list with '1: I1405-20' selected. Below this are 'Mats' (Top, Bottom, Left, Right) and 'Mats / Fillets / Fabrics' fields. A row of material options includes 'Conservation Clear Acrylic', 'Museum Glass', 'Conservation Exhibition Control', 'Conservation Clear', and 'No Glazing / Other Glazing...'. A 'Specials' section contains a grid of checkboxes for various options like '1 HLbr', '4 HLbr', '7 HLbr', '2 HLbr', 'Cust Fra', 'FCSpacer', 'Fr Line', 'GlassEth', 'PaintBvl', 'RUSH', 'ShadowBox', 'TeredMit', 'Rev Bev', 'SprinkWp', 'SpecCuts', and 'Xtra-FT'. On the right, a 'Totals...' column lists 'Mouldings' (\$16.52), 'Glass' (\$77.25), 'Fitting On' (\$11.78), and 'Subtotal' (\$105.55). At the bottom right, there are buttons for 'Add to Invoice', 'Clear', 'Repeat', and 'Upload Image', along with a preview image of a wooden frame.

Upload Image Options in the Workorder

The following upload image options are available:

- Upload photo/image from a device's or computer's picture library.
- Upload photo/image from FrameVue App.
- Upload photo from a Web Cam.

LSS Cloud



- Touch/Click the **Write Order** button on the main menu.

Note: Refer to the LSS Cloud User Guide for detailed Write Order/Invoice instructions.

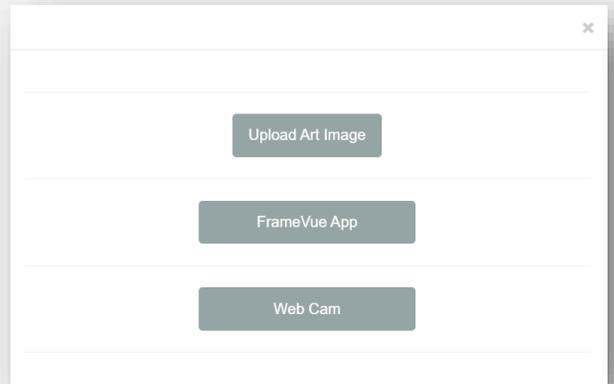
- Type **Description** – Select **Art Condition** – Select **Art Type** – Enter **Image Height X Width**.

3. Touch/Click **Upload button** under Totals column.



4. Photo/Image Upload Options:

- a. **Upload Art Image:** Select an image from your picture library and or camera roll on your device.
- b. **FrameVue App:** Select photo that was sent using the app.
- c. **Web Cam:** Take photo with your device's built in digital camera.



FrameVue App Upload Option

Select photo that was sent using the app.

1. Touch/Click **FrameVue App** Button.

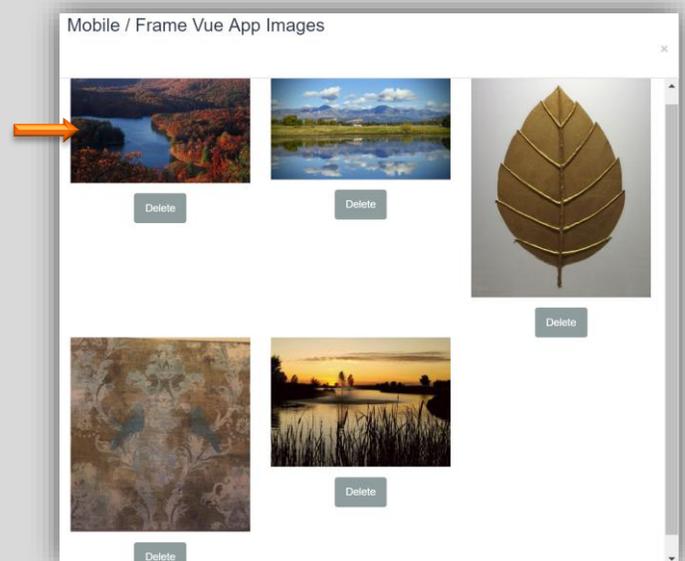
FrameVue App

2. Photos/Images will load in the window.

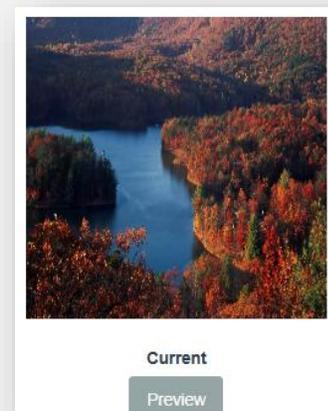
- a. Touch/Click the **Photo/Image to Select**.

Tip: It may be necessary to touch/click & drag the slider bar to view additional photos in the window.

Note: To remove a photo from the FrameVue Gallery select the delete button displayed under the photo.



3. The image selected will display under the totals column.



Upload Art Image Options in the Workorder

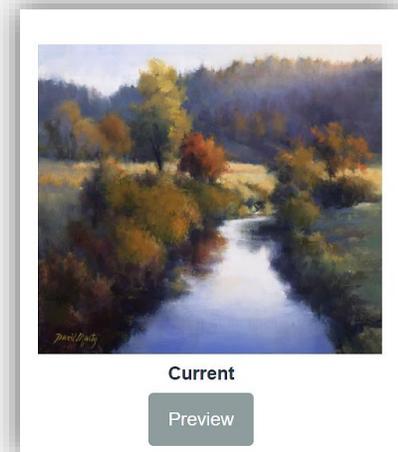
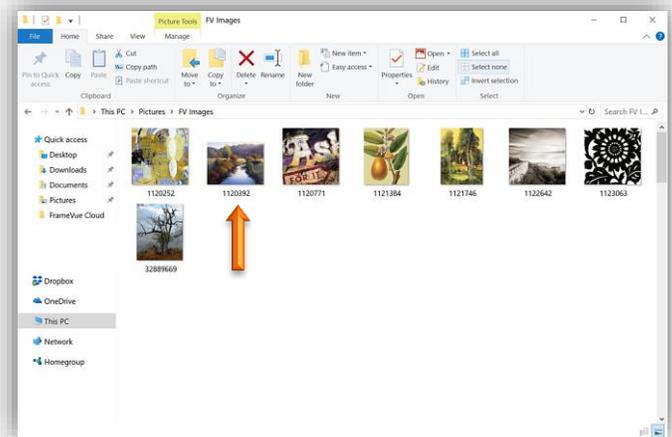
Select an image from your picture library and or camera roll.

1. Touch/Click the **Upload Art Image** Button.

Upload Art Image

Note: Each device's path to upload existing photos varies in appearance and menu options.

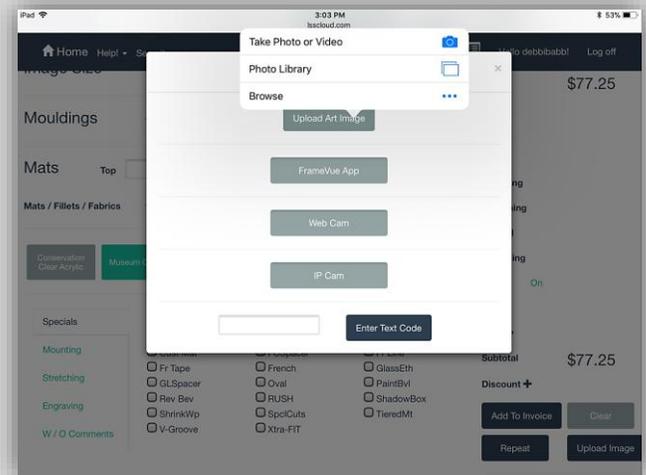
2. Upload Art Image via **Desktop PC**: The Picture Library will open on your computer.
 - a. Click on the **Desired Picture**.
 - b. Click **Open** button to upload the image on the Write Order screen.
 - c. To select a photo from a photo saving app that is installed on your computer. Click on the app icon located in the left side bar to open photos. *Example: Dropbox*
 - d. Photo will preview on the workorder screen under the Totals column.



Note: If the picture is in a folder in the picture library. Touch/Click folder – Touch/Click picture – Touch/Click Open.

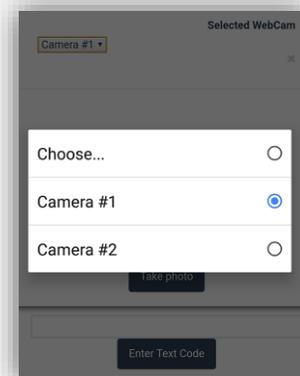
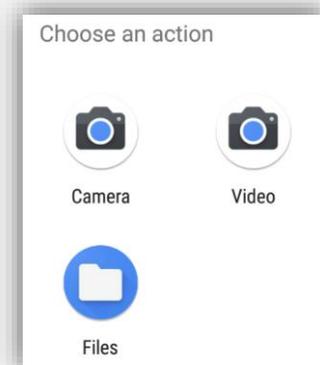
3. Upload Art Image via **iPad Tablet & iPhone:**
The following options are available under the Upload Art button.

- a. **Take Photo or Video. Take Photo** – Photo will preview - Select **Use Photo** button to upload.
- b. **Photo Library:** Photo Library will display - **Select Album - Select Photo** to Upload.
- c. **Browse:** Access installed cloud photo storage apps. Select App - Select photo to upload. **Note: The app may require you to sign in to access photos.**
- d. Photo will preview on the workorder screen.



4. Upload Art Image via **Android Tablet & Phone:**
The following options are available under the Upload Art button. *(Can vary depending on device, platform and device brand.)*

- a. **Camera:** Select **Camera**. Select **Camera #1 or Camera #2**. (Front or Back) **Take Photo**. Select to upload photo.
- b. **Video:** N/A
- c. **Files:** The Open From list will display – Select **Photos or Installed Photo Storage App(s)** – **Select Photo** to upload. **Note: The app may require you to sign in to access photos.**
- d. Photo will preview on the workorder screen.



Web Cam

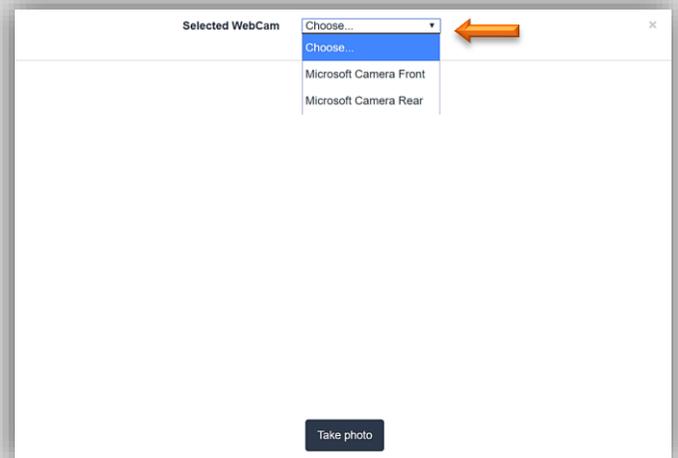
Take a photo with your tablet/laptop built in camera.

Note: Desktop PC's need to have an external web cam attached by a usb cable to be able to take photo.

1. Touch/Click the **Web Cam** button.



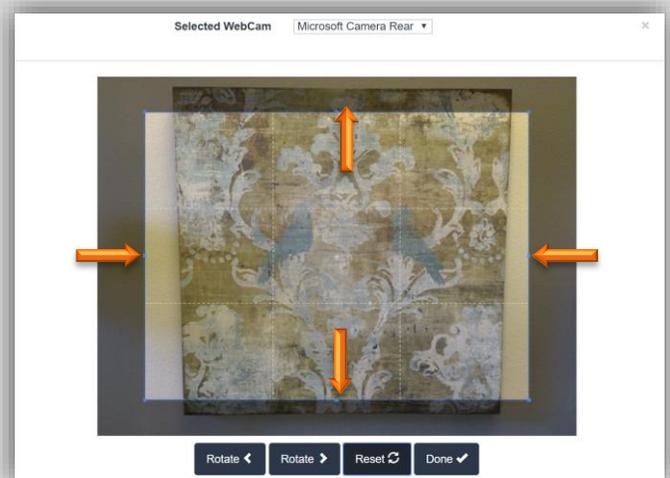
2. Touch/Click the **Drop-Down Arrow**. Touch/Click the **Desired Web Cam**. Most tablets have a forward facing and rear facing camera and most laptops just have a forward-facing camera.



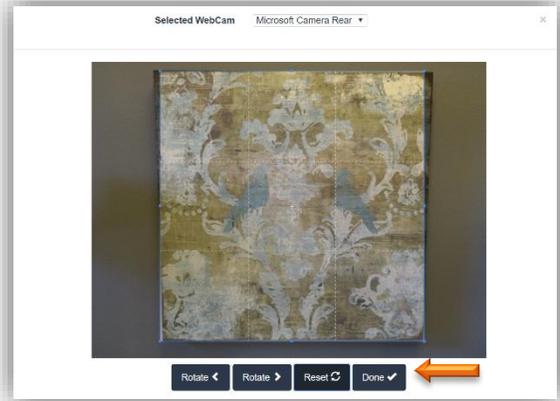
3. Touch/Click **Take Photo** button.

4. Edit Photo Options
 - a. Touch/Click & Drag **Outer Blue Frame**.
 - b. Touch/Click & Drag **White Grid Lines**.
 - c. Touch/Click **Rotate <** button.
 - d. Touch/Click **Rotate >** button.
 - e. Touch/Click **Reset** button to start the editing process over.

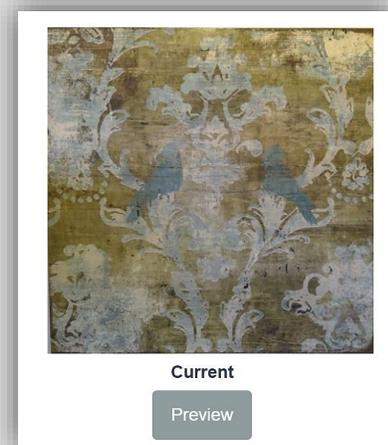
Demo Example Image Edits: Touch/Click & Drag left and right blue frame inwards to remove the wall in the photo. Touch/Click & Drag top and bottom blue frame outwards to include the areas that have been cut off.



5. Touch/Click **Done** button when edits are completed and satisfactory.



6. Photo will appear below the Totals column on the workorder screen.



Write Order Using FrameVue Visualization

Digitally design and price a custom workorder. The program currently contains the following moulding and mat images: International Moulding, Omega, Décor, Roma, Larson Juhl, Superior, Studio, Fotiou, Bella, Michelangelo, Artique and Crescent. Add your own moulding images to render using the FrameVue App.

LSS Cloud

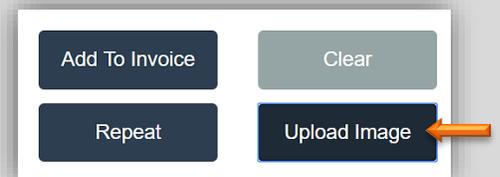


1. Touch/Click the **Write Order** button on the main menu.

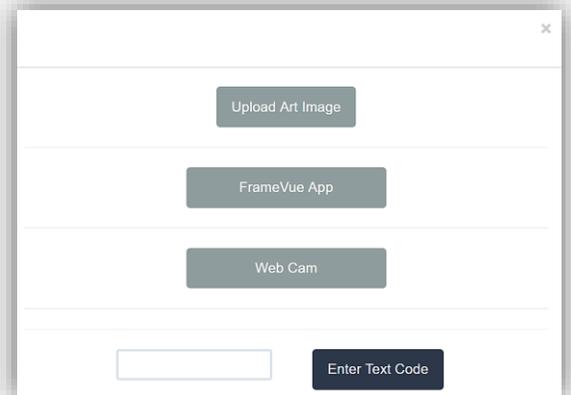
Note: Refer to the LSS Cloud User Guide for detailed Write Order/Invoice instructions.

2. Type **Description** – Select **Art Condition** – Select **Art Type** – Enter **Image Height X Width**.

3. Touch/Click **Upload button** under Totals column.



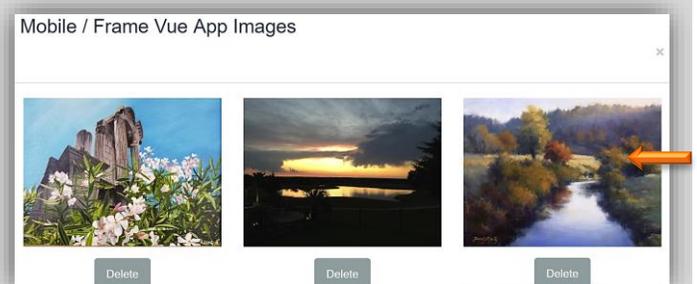
4. Touch/Click **Upload Art Image, FrameVue App or WebCam**.



5. **Select/Take Photo**.

Demo Example: FrameVue App.

Note: See detailed upload instructions listed in the previous section.



Create FrameVue Design in the Workorder: After the image has been uploaded enter component item numbers into the workorder from outermost to innermost layers to create a custom design for your customer to view.

Demo Example:

- Moulding: **L733239**
- Reveal: **4 Inches**
- Cut Mat Template **#1 Square/Rectangle**
- Mat: **C1061**
- Mat: **C1546**
- Fillet: **L100170**

5. Touch/Click Moulding field. **Type** moulding item **L733239**. Outside moulding will display on the image.

Note: If moulding image is not available the moulding and photo/art image will not display on the screen.



6. Touch/Click the **Top Mat Reveal** field. Type **4**. Repeat for the **Bottom, Left and Right** mat reveal fields.

Mats Top Bottom Left Right

7. Touch/Click the **Mat/Fillet/Fabric** field. Type mat item **C1061**. Mat will display with a 4-inch reveal.

Note: If mat/fillet image is not available the mat/fillet and photo/art image will not display on the screen.



8. Touch/Click **2nd Mat/Fillet/Fabric** field. Type mat item **C1546**. Mat image will display with a ¼ inch reveal.

Note: To edit mat reveal. Touch/Click reveal drop down arrow adjacent to the mat item number. Touch/Click new reveal measurement.



9. Touch/Click **3rd Mat/Fillet/Fabric** field. Type fillet item **L100170**. Fillet image will display.



10. Touch/Click **Glazing** type.

11. Select Specials, Add Workorder Comments, Misc.+ or Discount if applicable to the workorder.

12. The completed Custom Framed Image will display under the Totals Column.

Description: FrameVue Demo Good / No Damage Photo Due Date: 5/4/2018

Image Size: Height 18 Width 20 Finished Size: 26 X 28

Mouldings: 1: 1310-280 L 11 2: []

Mats: Top 4 Bottom 4 Left 4 Right 4

Mats / Fillets / Fabrics: 1: C1081 2: C1546 Reveal 1/2 3: L100170 Reveal 1/4 4: [] Reveal 1/2

Conservation Clear Acrylic Museum Glass Conservation Reflection Control Conservation Clear No Glazing Other Glazing...

Specials:

- 1 HrLbr
- 4 HrLbr
- Cust Mat
- Fr Tape
- GLSpacer
- RUSH
- SpclCuts
- Xtra-FIT
- 1/2HrLbr
- 7 HrLbr
- FCSpacer
- French
- PaintBvl
- ShadowBox
- TieredMt
- 2 HrLbr
- Cust Fra
- Fr Line
- GlassEth
- Rev Bev [1]
- ShrinkWp
- V-Groove

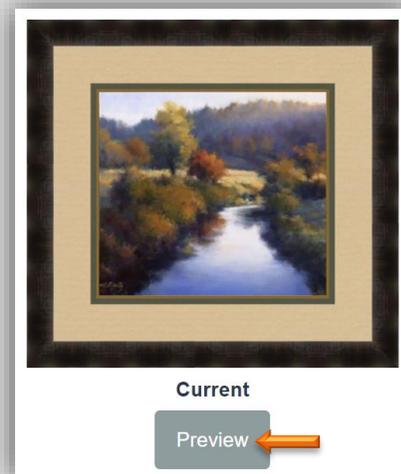
Totals...

- Mouldings \$112.20
- Glass \$200.03
- Mats \$86.48
- Fabric
- Fillet \$85.81
- Mounting \$23.22
- Stretching
- Special \$13.50
- Engraving
- Fitting On \$33.48
- Art +
- Misc +
- Subtotal \$554.72
- Discount +

Buttons: Add To Invoice, Clear, Repeat, Upload Image

Image Preview:  Current Preview

13. Touch/Click the **Preview** button under the current custom framed design image on the workorder screen to **Display a Larger Image** for customer viewing.



14. Touch/Click **X** in the upper right corner of the window to **Close** and return to the workorder screen.

Note: The FrameVue design can be saved to your picture library by touching/clicking the Save button. See page 31 for instructions.



16. If the customer approves the design and wants to purchase. Touch/Click **Add to Invoice**. Add Additional Workorder(s), Art/Inventory/Manual items to the Invoice if applicable - Create or Select Customer Profile - Save the Invoice - Accept Payment and Print Workorder/Invoice.

Note: Please see *LifeSaver Cloud User Guide* for complete *Write Order/Invoice* instructions.

Select/Implement Mat Templates

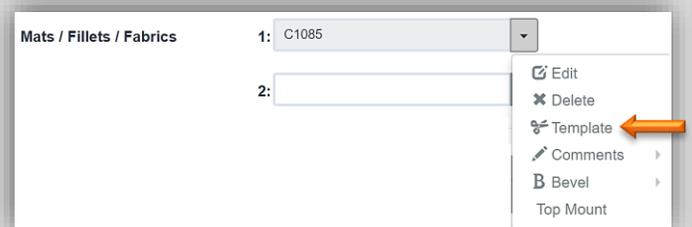
The following mat cut templates are available: Square/Rectangle (Default), Oval, Hexagon and Multi Openings.

1. Select Write Order – Type Description – Select Art Condition & Type Image Size - Enter Moulding Item Code(s) – Enter Mat Reveal.

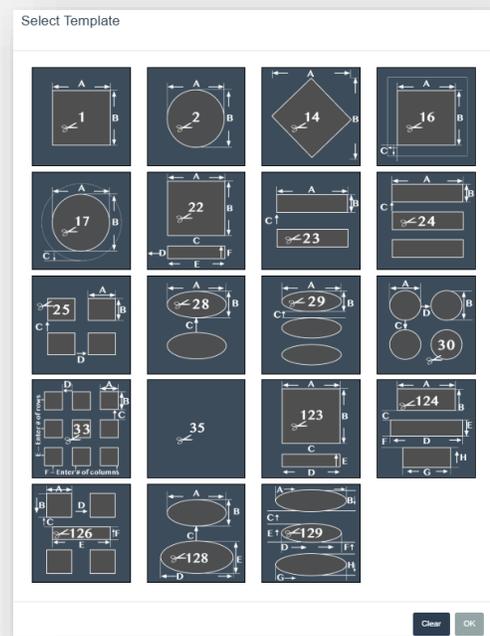
2. Type first **Mat Item Code**. The default mat template is Square/Rectangle.



3. Touch/Click the **Mat Field Drop Down Arrow**. TouchClick **Template**.

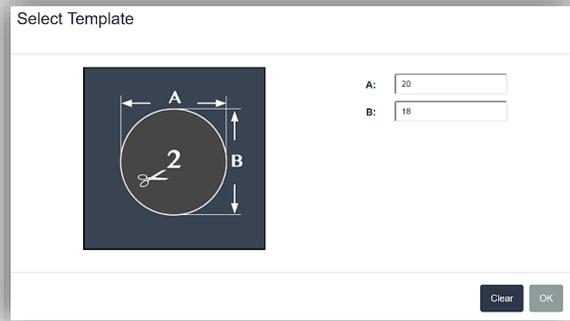


4. The following mat cut templates are available: Square/Rectangle (Default), Oval, Hexagon and Multi Openings. Touch/Click the **Mat Drop Down Arrow** to select desired template.



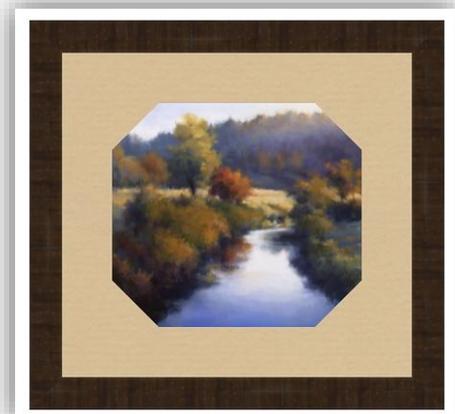
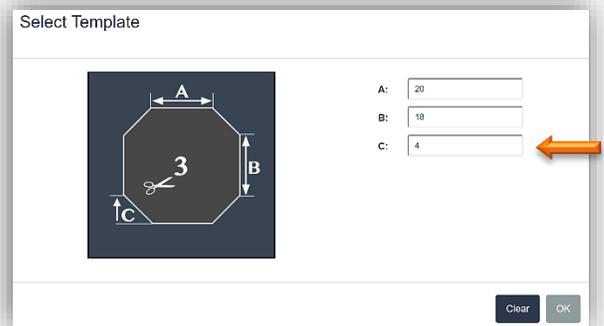
a. **Circle/Oval Template:** Touch/Click **Template #2.**

- Template will display with the image opening Width in field A and Height in field B.
- Touch/Click **OK** button to implement.
- The framed image will now contain a circle/oval shaped mat opening.



b. **Hexagon Template:** Touch/Click **Template 3.**

- Template will display with the image opening Width in field A and Height in field B.
- Touch/Click **Field C.** Type the **Diagonal Measurement.**
- Touch/Click the **OK** button to implement.
- The framed image will now contain a mat with a hexagon shaped mat opening.



c. **Multi-Opening/Image:** Touch/Click **Template 23**. Demo Example: 2 – 6x6 images and 2 mats.

○ **Field A** will contain the **Image Width Measurement**. Demo Example: 6 inches.

○ **Field B** will contain the **image height Measurement**. Demo Example: 6 inches.

○ Touch/Click **Field C**. Type **Width between Mat Openings**. Demo Example: 1 inch.

○ Touch/Click **Ok** button.

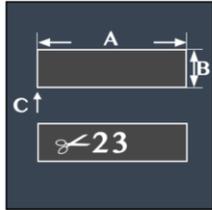
○ Touch/Click **Second Mat Field**. Type **Mat Item Code**. Demo Example: C921.

○ Upload FrameVue App Images. Touch/Click **Upload Image** button.

○ Touch/Click **FrameVue App** button.

○ The FrameVue App allows you to select multiple images and the mat opening location. Vertical location numbers run top to bottom. Horizontal location numbers run left to right. The default location in the FrameVue App window is location 1. Touch/Click the drop-down arrow to select alternative location.

Select Template

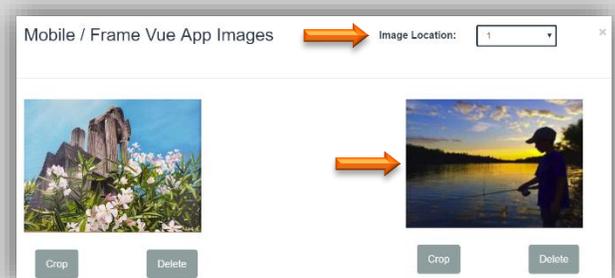
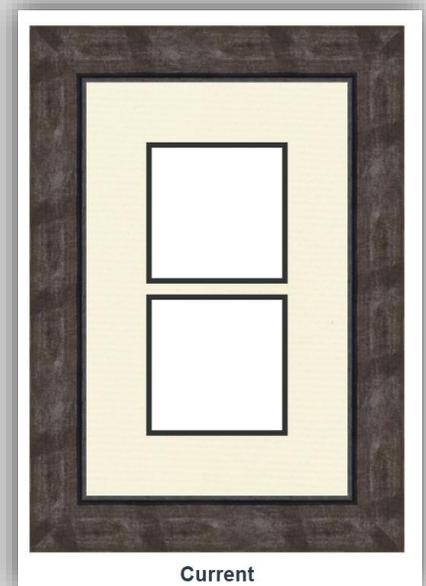


A:

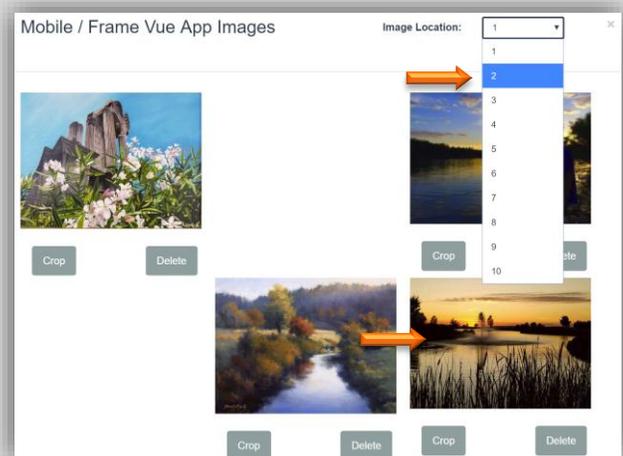
B:

C:

Clear OK



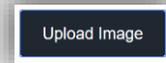
- Touch/Click **Image** in the FrameVue App window that will be displayed in Location 1. (Top Mat Opening.)
- Touch/Click **Upload Image** button to add second image to mat opening location 2.
- Touch/Click **Image Location drop down arrow**. Touch/Click **2**.
- Touch/Click **Desired image**.
- Both images will now display. Touch/Click the Preview button to open a larger image of the custom design.



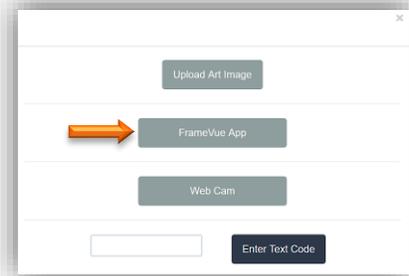
Edit FrameVue Image in the Workorder

Shrink, expand, crop or rotate a FrameVue Image in the Upload FrameVue Image window.

1. Touch/Click the **Upload Image** button in the workorder.



2. Touch/Click **FrameVue App** button.

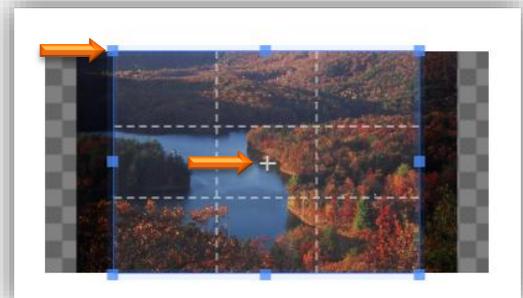


3. Touch/Click the **Crop** button under the desired photo.



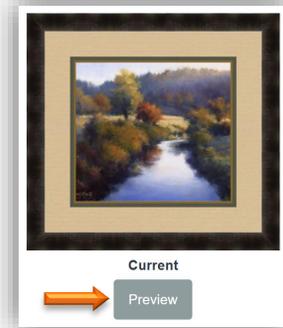
4. Edit/Crop Image

- Touch/Click and Drag **Blue Squares** or **Cross Hairs** to **Shrink, Expand or Crop** the image.
- Touch/Click **Rotate** buttons to rotate the image.
- Touch/Click **Reset** button to return to original image dimensions.
- Touch/Click the **Done** button when finished.
- Proceed with the Workorder.



Save FrameVue Design to PC to be Emailed or Posted on Social Media.

1. Touch/Click the **Preview** button under the Current FrameVue design you just created.



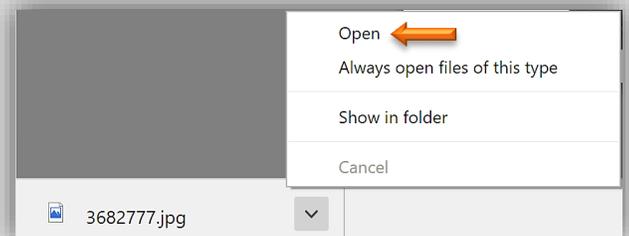
2. Touch/Click the **Save** button in the upper left corner of the window to Save the design to your picture library on your pc.



3. Save Image process will differ depending on the PC Type/Brand and Browser.

Demo Example - Device: Microsoft Surface PC – Browser: Chrome

- Touch/Click **Image Download** drop down arrow.
- Touch/Click **Open**.



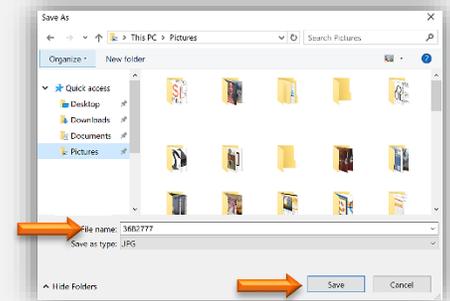
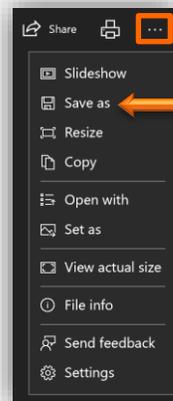
- Photo Editor window opens with the image.



See More
Menu ↓



- **Save Image to Picture Library.**
Touch/Click the **See More** menu in the upper right window corner. Touch/Click **Save As**. In the Save As Picture window type **Image Name** in the File Name field. Touch/Click **Save**. The image will now be available to attach to an email. Touch/Click the **X** to **Close** the Photo Editor window to return to the LSS Cloud Workorder. Touch/Click **X** to **Close** Image Preview Window in the workorder. Continue with the Workorder.



- **Share Image on Social Media.**
Touch/Click **Share**. *Demo Example: Facebook.* Touch/Click **Facebook** icon. **Login** to Facebook. Image appears in Update Status window. Type **Comments. Post.** **Close** Facebook. Continue with Workorder.

